



Guidance of the security measure

Announce of PC Setting Change Request

Target Application

Whole HELLO-NET

Thank you very much for your utilization of HELLO-NET.

HELLO-NET is planning to perform the security enhancement aiming to provide the service with higher safety. After performed the security enhancement, you may not access HELLO-NET. To continue utilizing HELLO-NET, please change your PC setting beforehand referencing to the setting procedure in the following pages.

We are sorry for any inconvenience this may cause you and appreciate your understanding and cooperation.

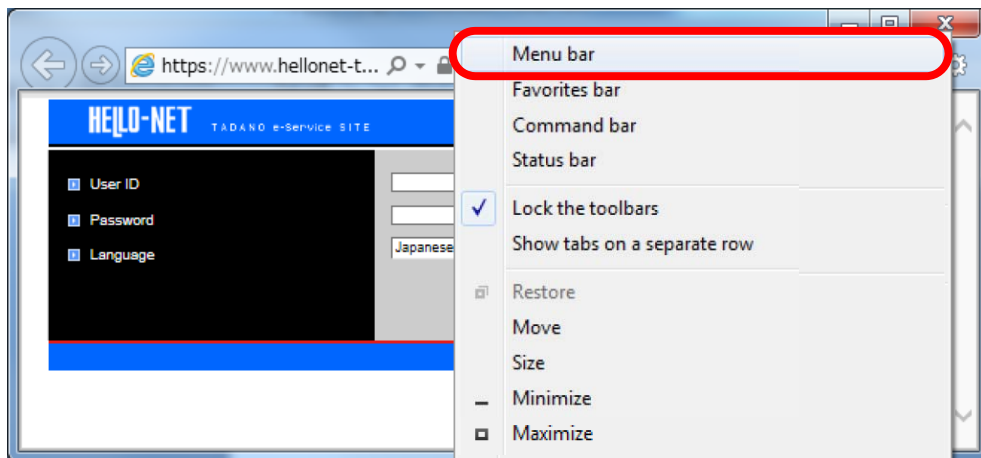
* Depending on your using Internet Explorer version, the actual display may be different from the capture using in this guidance

TLS Validation with Client PC

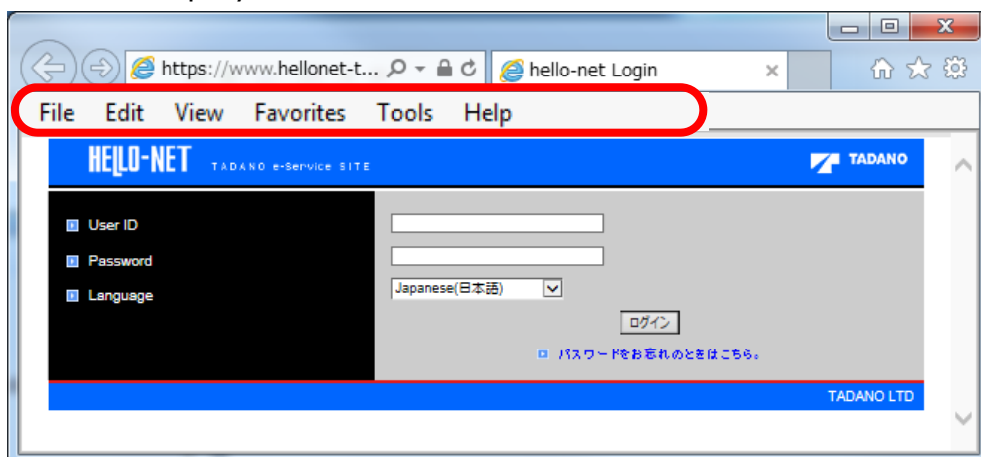
1. Menu Bar Display

* This operation is not necessary if the menu bar has been already displayed. Please follow the procedure No.2 on the next page.

Open Internet Explorer and right-click the bar on top of the screen. Click [Menu bar] on the displayed list.

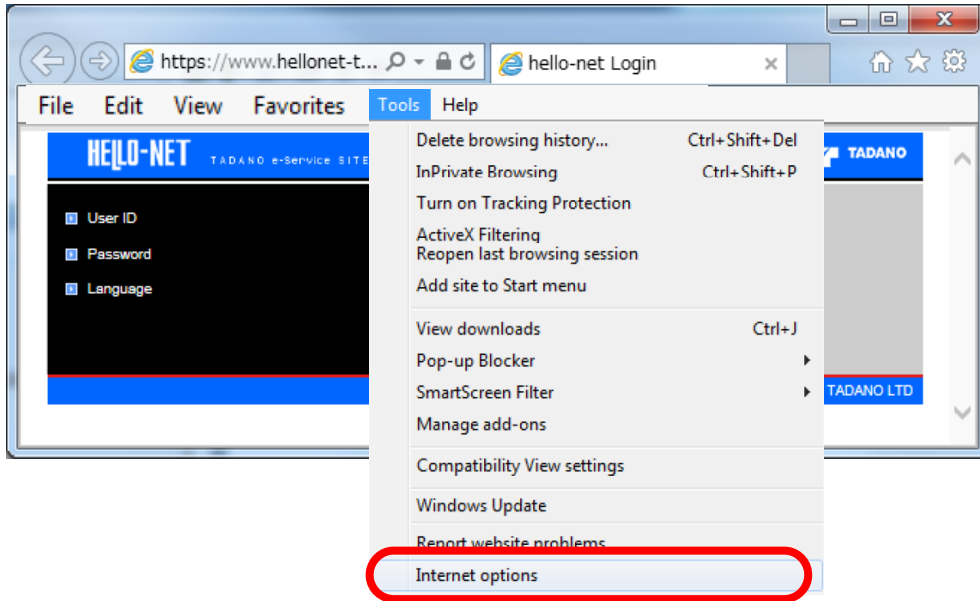


Menu bar is displayed.

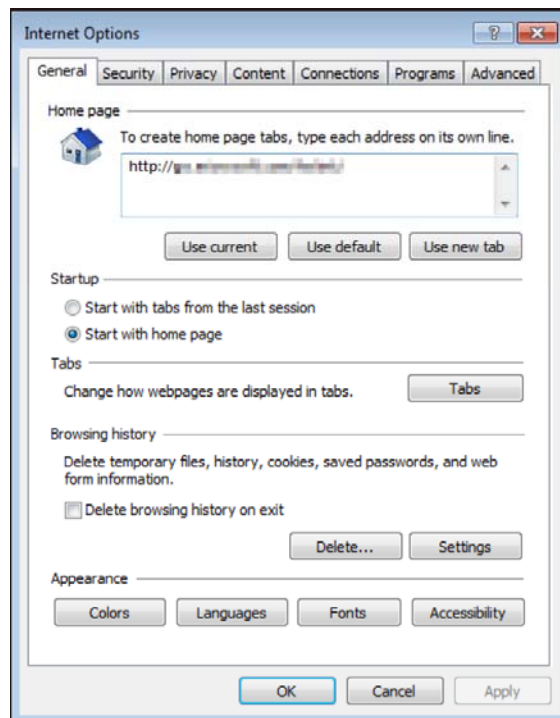


2. Internet Option Display

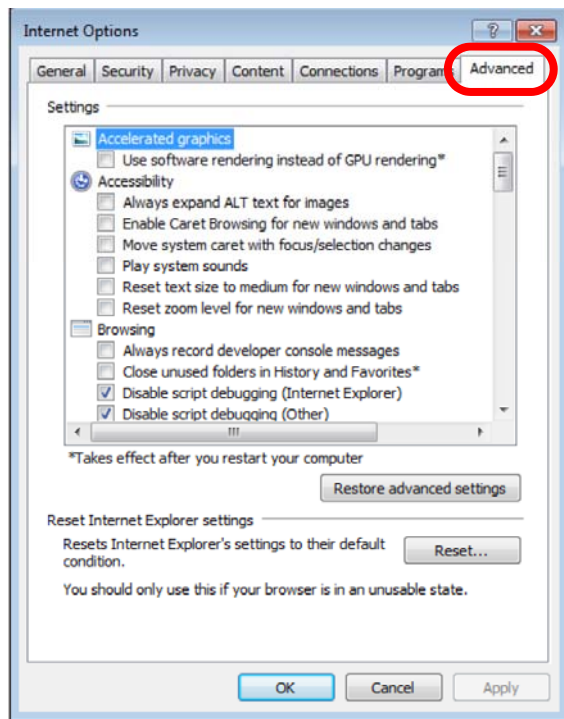
Click [Tools] > [Internet options] on the Menu bar.



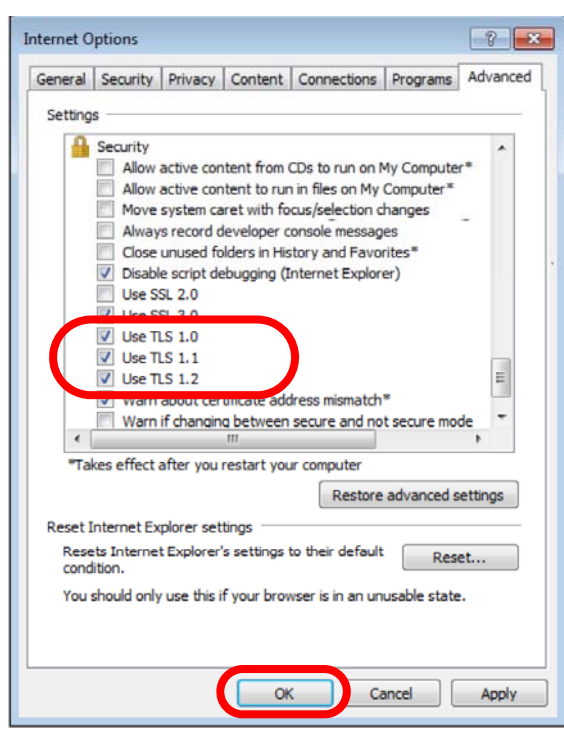
[Internet Options]
screen is displayed.



3. TLS Validation



Click [Advanced] tab.



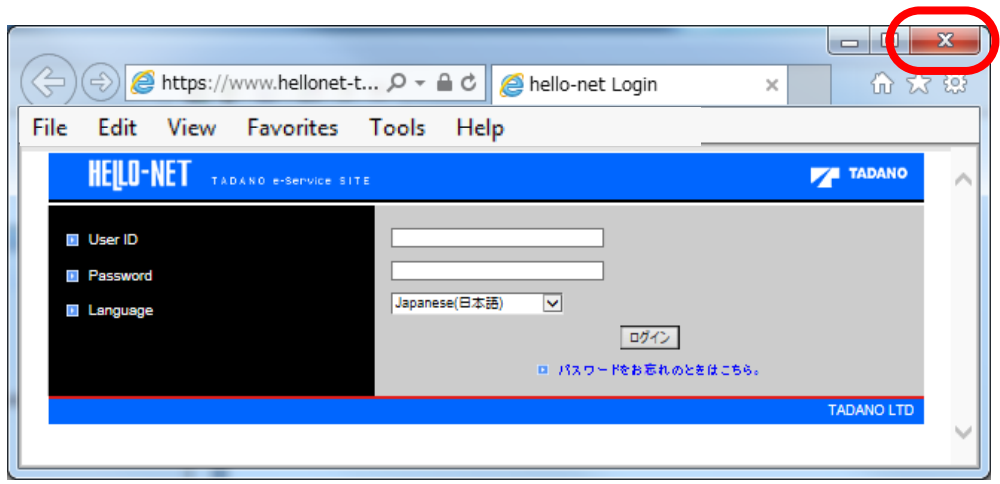
Scroll [Settings] section to display [Security].

Check [Use TLS 1.0],
[Use TLS 1.1] and [Use TLS 1.2].

Click [OK] button to close
[Internet Options] screen.

Close Internet Explorer once and start again to enable the setting.

* If Internet Explorer is not restarted, the setting is not enabled.



<Reference Material>

* TLS Initial Setting Value for Internet Explorer version

	TLS1.0	TLS1.1	TLS1.2
Internet Explorer 6	OFF		
Internet Explorer 7	ON		
Internet Explorer 8	ON	OFF	OFF
Internet Explorer 9	ON	OFF	OFF
Internet Explorer 10	ON	OFF	OFF
Internet Explorer 11	ON	ON	ON